



The mission of the **Los Altos Hills County Fire District (LAHCFD)** is to protect the lives, property and environment within the district from fires, disasters and medical emergencies or incidents — through education, prevention and emergency response services.


KEEP THIS LETTER FOR FUTURE REFERENCE

Winter 2021

Dear Los Altos Hills County Fire District Resident,

The **Los Altos Hills County Fire District (LAHCFD)** is here to support your preparedness efforts for emergencies and disasters. We encourage you to prepare yourself, your family, and your home before an emergency or disaster because no one knows when another disaster may strike.

After a natural disaster, such as an earthquake, Police, Fire, and Paramedic services will be in high demand and may not be available for immediate assistance. Residents are encouraged to be prepared and to have food, water, and supplies for at least 72 hours, as resources may not be available.

 To assist you with your preparedness efforts, enclosed is an **OK Card**, which can be used after an earthquake, for example, to show first responders who are surveying neighborhoods that you are OK and do not need assistance.

- 1** Before a disaster, keep **OK Card** readily available.
- 2** After a disaster, if you are OK, secure to mailbox, entry gate, or another location easily visible from the street, with the OK side facing the street. If you need immediate assistance, dial 9-1-1.
- 3** Tune into 89.7 FM and check social media, etc. (see back of letter for resources.)



LAHCFD also encourages you to make 2021 **A Year of Resiliency**. The enclosed calendar offers steps you can take to prepare yourself, your family, and your home for an emergency, as well as class offerings to enhance your readiness. Class registration information will be available on our webpage: www.lahcfd.org/preparing-for-emergencies/take-a-class/



Visit www.lahcfd.org for information on emergency updates, such as PG&E Public Safety Power Shutoffs (PSPS), Red Flag Warnings, and other emergency aids.

Please find additional resources on the back of this letter.

On behalf of LAHCFD, we wish you and your family health and safety. We are all in this together,

Sincerely,

Mark Warren

President, Los Altos Hills County Fire District

Before a Disaster

OK

KEEP THE OK CARD READILY AVAILABLE. To download and print additional copies visit: www.lahcfd.org/preparing-for-emergencies/ok-card/



SIGN UP TO RECEIVE NOTIFICATIONS. Sign up with Nixle or AlertSCC by texting your zip code to 888-777 for mobile alerts. Visit <http://losaltoshills.ca.gov/370/Emergency-Alerts>. Register to sign up to receive notifications on your mobile device or cell phone, landline, or via email.

CERT

LEARN ABOUT EMERGENCY PREPAREDNESS PROGRAMS. Learn how to become a Community Emergency Response Team (CERT) member, and other community safety, resiliency, and preparedness programs, please visit these sites:

- ▶ **Los Altos Hills County Fire District (LAHCFD)**
www.lahcfd.org/preparing-for-emergencies/
- ▶ **Santa Clara County Fire Department**
www.sccfd.org/education-and-preparedness-overview/emergency-preparedness
www.sccfd.org/education-and-preparedness-overview/community-education-programs
- ▶ **Town of Los Altos Hills**
www.losaltoshills.ca.gov (Click on "In case of Emergency" tab)
- ▶ **City of Los Altos**
www.losaltosca.gov/police/page/emergency-preparedness



FOLLOW SOCIAL MEDIA. Follow LAHCFD, Town of Los Altos Hills, and other local agencies on social media (you do not need to have an account to view social media links):

- www.facebook.com/LAHCFD/
- www.facebook.com/TownofLosAltosHills/
- twitter.com/AltosFire
- twitter.com/TownofLAH
- www.instagram.com/lahcfd/
- www.instagram.com/lahparksandrec/

After a Disaster

911

IF YOU NEED IMMEDIATE ASSISTANCE: Dial 9-1-1

OK

IF YOU ARE OK: Post the **OK Card** in a location that is visible from the street to communicate that you are OK to first responders and community emergency volunteers.



GET UPDATES: Tune-in to 89.7 FM (KFJC), or 740 AM or 106.9 FM (KCBS), for updates. These stations can also be reached online:

kfjc.org/player/
www.radio.com/kcbsradio/listen

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IF YOU NEED HEALTH AND HUMAN SERVICES: Dial 2-1-1