

# Alerts & Warnings



Use this guide to register for alerts and to know where to get trustworthy information before, during, and after emergencies.



## Before the Next Disaster

If you were to prioritize just one action, consider signing up for AlertSCC and Nixle notifications.



### Emergency Alerts – AlertSCC

AlertSCC is the County’s official emergency alert & warning system. Register at [bit.ly/alertsignupsc](https://bit.ly/alertsignupsc)



### Emergency Alerts – Nixle

Nixle is the Town’s emergency notification system. Register at [bit.ly/nixleLAH](https://bit.ly/nixleLAH) or text your zip code to 888777.



## Designate an Out-of-Area Contact

Long distance calls may be the best way to communicate with family and friends when local phone systems are overloaded. Designate a person who lives at least 200 miles away. Instruct everyone in your family to call that person and use him/her as your message center.



## During an Emergency: Trusted Sources for Information

### Local Town & Fire District Social Media Platforms

#### Town of Los Altos Hills

- [losaltoshills.ca.gov](https://losaltoshills.ca.gov)
- [nextdoor.com](https://nextdoor.com) (registration required)
- [facebook.com/TownofLosAltosHills](https://facebook.com/TownofLosAltosHills)
- [instagram.com/lahparksandrec](https://instagram.com/lahparksandrec)
- [twitter.com/TownofLAH](https://twitter.com/TownofLAH)

#### Los Altos Hills County Fire District

- [nextdoor.com/agency/los-altos-hills-county-fire-district-lahcfd](https://nextdoor.com/agency/los-altos-hills-county-fire-district-lahcfd)
- [facebook.com/LAHCFD](https://facebook.com/LAHCFD)
- [instagram.com/lahcfd](https://instagram.com/lahcfd)
- [twitter.com/AltosFire](https://twitter.com/AltosFire)



# Trusted Sources for Information (continued)

## Local Emergency Service Agencies

Santa Clara County Office of Emergency Management (OEM)

- [facebook.com/sccoem](https://facebook.com/sccoem)
- [instagram.com/santaclaracountyemergencies](https://instagram.com/santaclaracountyemergencies)
- [twitter.com/SCCOEM](https://twitter.com/SCCOEM)

Santa Clara County Fire

- [sccfd.org](https://sccfd.org)
- [twitter.com/sccfiredept](https://twitter.com/sccfiredept)
- [facebook.com/sccfiredept](https://facebook.com/sccfiredept)

## Local Utilities/Agencies

PG&E

- [pge.com/outages](https://pge.com/outages)
- [twitter.com/pge4me](https://twitter.com/pge4me)
- [facebook.com/pacificgasandelectric](https://facebook.com/pacificgasandelectric)

Purissima Water

- [nextdoor.com/agency/purissima-hills-water-district-1](https://nextdoor.com/agency/purissima-hills-water-district-1)
- 24/7 after hours call center: (650) 948-1217

CAL FIRE

- [twitter.com/CAL\\_FIRE](https://twitter.com/CAL_FIRE)
- [facebook.com/CALFIRESCU](https://facebook.com/CALFIRESCU)
- [instagram.com/calfire](https://instagram.com/calfire)

CHP Alerts

- [instagram.com/chpalerts](https://instagram.com/chpalerts)
- [twitter.com/CHPAlerts](https://twitter.com/CHPAlerts)

California Water Service

- [facebook.com/calwater](https://facebook.com/calwater)
- [twitter.com/calwater](https://twitter.com/calwater)

Valley Water

- [facebook.com/SCVWD](https://facebook.com/SCVWD)
- [instagram.com/scvwd](https://instagram.com/scvwd)
- [alert.valleywater.org](https://alert.valleywater.org) Flood Watch Map

Inclement Weather

- [weather.gov](https://weather.gov) NOAA National Weather Service



## If you have no cell coverage, try these backup options

**Radio Station 89.7 FM KFJC** ([www.kfjc.org](http://www.kfjc.org))

The Foothill College radio station will be used to broadcast updates during emergencies (or when phones are not working) on the hour and half hour.

**Radio Station KCBS 740 AM & 106.9 FM** ([kcbs.radio.net](http://kcbs.radio.net))

Alternate radio station for *county-wide* information. Town-specific information will not be broadcast as frequently as on Foothill College KFJC radio.

**Ham Radio**

Ham radios can communicate with the Town if other methods fail. Town frequencies: LAH Repeater 146.745 MHz, negative offset, PL 110.9Hz; or simplex 147.435 MHz.

