



READY. SET. PREP.

Use this guide to sign up for alerts and reliable information before, during and after emergencies.

Before the Next Disaster

To ensure you're prepared for the next disaster, sign up for AlertSCC and Nixle notifications. You'll receive critical emergency alerts directly to your phone, providing life-saving information about impending disasters like wildfires, earthquakes, or floods.

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AlertSCC is the County's official emergency alert & warning system. Register at alertscc.org to receive emergency warnings on mobile devices, emails, or landlines.



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Designate an Out-of-Area Contact

Long distance calls may be the best way to communicate with family and friends when local phone systems are overloaded. Designate a person who lives at least 200 miles away. Instruct everyone in your family to call that person and use them as your message center.



Nixle is the Town's emergency notification system, providing residents with timely updates on both emergency and non-emergency situations. Register at bit.ly/nixleLAH or text your zip code to **888777**.



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During an Emergency: Trusted Sources for Information

Local Town & Fire District Social Media Platforms

Town of Los Altos Hills

- losaltoshills.ca.gov
- bit.ly/nextdoorLAH
- facebook.com/TownofLosAltosHills
- instagram.com/lahparksandrec
- x.com/TownofLAH

Los Altos Hills County Fire District

- lahcfd.org
- bit.ly/nextdoorLAHCFD
- facebook.com/LAHCFD
- instagram.com/lahcfd
- x.com/LAHCFD

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Local Emergency Service Agencies

Santa Clara County Office of Emergency Management (OEM)

- facebook.com/sccoem
- instagram.com/santaclaracountyemergencies
- x.com/SCCOEM

Santa Clara County Fire

- sccfd.org
- x.com/sccfiredept
- facebook.com/sccfiredept

CAL FIRE

- x.com/CAL_FIRE
- facebook.com/CALFIRESCU
- instagram.com/calfire

CHP Alerts

- instagram.com/chpalerts
- x.com/CHPalerts

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Local Utilities and Agencies

PG&E

- pge.com/outages
- x.com/pge4me
- facebook.com/pacificgasandelectric

Purissima Water

- nextdoor.com/agency/purissima-hills-water-district-1
- 24/7 after hours call center: (650) 948-1217

California Water Service

- facebook.com/calwater
- x.com/calwater

Valley Water

- facebook.com/SCVWD
- instagram.com/scvwd
- alert.valleywater.org Flood Watch Map

Inclement Weather

- weather.gov NOAA National Weather Service

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No cell coverage?

Try these backup options:

Radio Station 89.7 FM KFJC (www.kfjc.org)

The Foothill College radio station will be used to broadcast updates during emergencies (or when phones are not working) on the hour and half hour.

Radio Station KCBS 740 AM & 106.9 FM (kcbsradio.com)

Alternate radio station for county-wide information. Town-specific information will not be broadcast as frequently as on Foothill College KFJC radio.

Ham Radio

Ham radios can communicate with the Town if other methods fail. Town frequencies: LAH Repeater 146.745 MHz, negative offset, PL 110.9Hz; or simplex 147.435 MHz.

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